Emergency Operations Plan Section B

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ADRLRL – Asst. Director Residence Life DOS – Dean of Students

- DSA Division Student Affairs on-call staff
- CMT Crisis Management Team

- FS Facilities Services
- IC Incident Commander

IT – Information Technology LEO – Law Enforcement Officer

ABDUCTION

Step #	Activity	Responsible Party
1	Campus phone or cell phone: Dial 911	Whoever becomes aware of the abduction
2	Inform Campus Safety (319-895-4299)	Whoever becomes aware of the abduction
3	Contact Director of Campus Safety	Campus Safety/Dispatch
4	Assist authorities at scene	Campus Safety
5	Assist in crowd control at scene	IC
6	IC contacts CMT member or DOS	IC
7	Notify President	CMT member or DOS
8	Notify Dean of College	CMT member or DOS
9	Notify PIO	CMT member or DOS
10	CMT meets	President or designee
11	Establish command center	СМТ
12	Notify Counseling Services / Chaplain	CMT member or DOS
13	Notify relatives	LEO
14	Designate media spokesperson & coordinate news media/internal communications	PIO
15	Provide counseling	Counselor/ADRLs/Chaplain
16	Assist relatives while on campus	DOS or appropriate VP

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ACTIVE SHOOTER

Step #	Activity	Responsible Party
1	Move to Immediate Safety	Individuals on Scene
2	Secure Immediate Location	Individuals on Scene
3	Campus phone or cell phone: Dial 911	Individuals on Scene
4	Follow police directives	Individuals on Scene
5	Inform Campus Safety (319-895-4299)	Individuals on Scene
6	Contact Director of Campus Safety	Campus Safety Dispatch
7	Contact Dean of Students/Vice President of Student Affairs	Director of Campus Safety
8	Confirm 911 call	Campus Safety Dispatch
9	Attend Scene	Director of Campus Safety, Campus Safety Officers
10	Assess scene and provide assistance to victims/injured, if safe to do so	Director of Campus Safety, Campus Safety Officers
11	Upon confirmation of situation from Director of Campus Safety, announce campus lock-down (RAM Alert). *See Appendix B for lock down policy, C for Ram Alert messages	DOS/VPSA
12	Coordinate organization of CMT	IC
13	Establish Emergency Operations Center	СМТ
14	Secure Immediate area Secure buildings and rooms in immediate area	Campus Safety, Facilities Management
15	Assist in crowd control at scene. Assist Law Enforcement Agencies on Scene	Campus Safety
16	Terminate utilities, if authorized and directed by LEO	Facilities Management
17	Act as Liaison between CMT and LEO on site	Director of Campus Safety
18	Contact PIO	СМТ
19	Contact Linn County Sheriff's Department Spokesperson	PIO
	Continued on next page	

ACTIVE SHOOTER continued

- ADRLRL Asst. Director Residence Life
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Activity	Responsible Party
Organize Media coverage, off site	PIO
Notify IC and CMT of All Clear, w/ LEO approval	Director of Campus Safety
Notify Campus of All Clear	IC
Maintain site security until incident and investigation is complete	Campus Safety
Notify Relatives	LEO/Dean of Students/Vice President of Student Affairs
Prepare all campus statement notification	DOS/VPSA/PIO
Meet with Student Affairs staff for a debriefing/info sharing	DOS/VPSA
Meet with other staff/faculty as needed	Appropriate division head
Counsel students, victims, college community	Chaplain, Counselors, ADRL
Assist relatives while on campus	DOS or appropriate division head
If in residence hall, relocate students during investigation	Director of Residence Life
	Dean of College
If in Commons, locate and determine alternative dining arrangements,	DOS
Establish web site dedicated to incident	PIO/ IT/DOS
Restore area(s)	FS Director/Campus Safety
Coordinate appropriate vigil/reflection event/community gathering	Chaplain
If deaths, see plan for "death"	
	Organize Media coverage, off site Notify IC and CMT of All Clear, w/ LEO approval Notify Campus of All Clear Maintain site security until incident and investigation is complete Notify Relatives Prepare all campus statement notification Meet with Student Affairs staff for a debriefing/info sharing Meet with other staff/faculty as needed Counsel students, victims, college community Assist relatives while on campus If in residence hall, relocate students during investigation If in academic building, relocate necessary classes and offices during investigation If in Commons, locate and determine alternative dining arrangements, during investigation Establish web site dedicated to incident Restore area(s) Coordinate appropriate vigil/reflection event/community gathering

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ASSAULT

*NOTE: ENSURE SAFETY OF THE VICTIM AND DO NOT TOUCH ANYTHING AT SCENE

Step #	Activity	Responsible Party
1	Do Not Move Victim!	Whoever finds victim
2	Check for breathing and bleeding	Whoever finds victim
3	Assist if qualified to do so	Whoever finds victim
4	Campus phone or cell phone: Dial 911	Whoever finds victim
5	Inform Campus Safety (319-895-4299)	Whoever finds victim
6	Contact DSA	Campus Safety
	*CIVIL AUTHORITIES WILL DETERMINE SEVERITY FOR PR	OGRESS THROUGH STEPS 7-12.
7	Assist authorities at scene	IC or Campus Safety
8	Assist in crowd control at scene	Campus Safety/ADRLs/RAs
9	Notify CMT member (DOS or appropriate VP)	IC
10	Notify President and Dean of College	CMT member/DOS/VPSA
11	Notify PIO	CMT member/DOS/VPSA
12	Notify Relatives	Civil Authorities if off-campus incident; DOS/appropriate VP if on-campus incident
13	Provide counseling	Counselor/ADRLs/Chaplain
14	Assist relatives while on campus	DOS/appropriate VP
15	Investigation/conduct follow-up	DOS/VPSA

*Note: In the case of sexual assault see page B-37

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BOMB THREAT

*CEASE ALL RADIO AND CELLULAR TELEPHONE TRAFFIC NEAR THREATENED AREA.

	1	Responsible Party		
Step #	Activity	Residence Hall	Academic Bldg.	Other Bldg.
1	Obtain information from Appendix D	Person receiving the call	Person receiving the call	Person receiving the call
2	Campus phone or cell phone: Dial 911	RA/Campus Safety/ Person receiving the call	Person receiving the call	Person receiving the call
3	Inform Campus Safety 319-895-4299	Person receiving the call	Person receiving the call	Person receiving the call
4	Remain available for questions	Person receiving the call	Person receiving the call	Person receiving the call
5	Notify ADRL	Campus Safety	n/a	n/a
	Proceed as directed by LEO who will o	letermine severity of situation	L	
6	Evaluate/search building	LEO, Campus Safety	LEO, Campus Safety	LEO, Campus Safety
7	Evacuate building	LEO, Campus Safety	LEO, Campus Safety	LEO, Campus Safety
8	Secure building from re-entry	LEO, Campus Safety	LEO, Campus Safety	LEO, Campus Safety
9	Relocate occupants to safe area	DSA	Building staff	Building staff
10	Account for occupants	ADRL, RA	Faculty/ Academic Affairs Office	Building staff
	If nothing found			
11	Obtain all-clear from LEO	IC	IC	IC
12	Coordinate news media and campus communications	PIO	PIO	PIO
	If suspicious item found			
11	Establish safety perimeter	LEO, Campus Safety	LEO, Campus Safety	LEO, Campus Safety
12	Proceed as directed by LEO	IC, CMT	IC, CMT	IC, CMT
13	Terminate electrical power (with authorization from Police Department)	FS	FS	FS
	- Continue on next page -			

ADRLRL – Asst. Director Residence Life

- DOS Dean of Students
- $DSA-Division\ Student\ Affairs\ on-call\ staff$

CMT – Crisis Management Team

- FS Facilities Services
- IC Incident Commander
- IT Information Technology LEO – Law Enforcement Officer

MVLPD - Mt. Vernon-Lisbon Police Dept. VPAA - Vice Pres. Academic Affairs

PIO – Public Information Officer

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RA – Resident Assistant

VPBA – Vice President Business Affairs VPSA – Vice President Student Affairs

BOMB THREAT Continued

*CEASE ALL RADIO AND CELLULAR TELEPHONE TRAFFIC NEAR THREATENED AREA.

	[Responsible Party			
Step #	Activity	Residence Hall	Academic Bldg.	Other Bldg.	
14	Terminate gas service (with authorization from Police Department)	FS	FS	FS	
15	Remove suspicious item	LEO	LEO	LEO	
16	Coordinate news media	PIO	PIO	PIO	
	If Bomb detonates in building				
17	Proceed with steps for building collapse/explosion	СМТ	СМТ	СМТ	
18	Coordinate news media	PIO	PIO	PIO	
19	Secure building from pilfering	Campus Safety	Campus Safety	Campus Safety	
20	Provide alternate facilities	DOS	VPAA	Appropriate VP	
21	Proceed with steps for building closure				
22	Coordinate clean-up/reconstruction	FS Director	FS Director	FS Director	

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BUILDING COLLAPSE

	1	Responsible Party		
Step #	Activity	Residence Hall	Academic Bldg.	Other Bldg.
1	Campus phone or cell phone: Dial 911	RA/Occupants	Occupants	Occupants
2	Inform Campus Safety (319-895-4299)	RA/Occupants	Occupants	Occupants
3	Afterhours: Notify DSA/FS on-call staff	Campus Safety	Campus Safety	Campus Safety
4	Notify Dirs. of Campus Safety & FS	Campus Safety	Campus Safety	Campus Safety
5	Tend to the seriously injured	RA /ADRL/Campus Safety	Faculty/ Campus Safety	Staff/ Campus Safety
6	Account for occupants	RA/ADRL	Faculty/Acad. Aff/Registrar	Staff/Dept. Directors
7	Relocate occupants to safe area	RA/ADRL	Faculty/Dean of College	Dept. Directors
8	Secure building from re-entry	Campus Safety	Campus Safety	Campus Safety
9	Assist fire fighting personnel	Campus Safety/FS	Campus Safety/FS	Campus Safety/FS
10	Contact utility company/terminate electrical power	FS Director	FS Director	FS Director
11	Contact utility company/terminate gas service	FS Director	FS Director	FS Director
12	Coordinate news media & internal communications	PIO	PIO	PIO
13	Secure building from pilfering	Campus Safety	Campus Safety	Campus Safety
14	Provide alternate facilities	VPSA/DOS	VPAA	Appropriate other VP
15	Notify Controller for insurance claim	FS Director	FS Director	FS Director
16	Coordinate clean-up/reconstruction	FS Director	FS Director	FS Director

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Building Occupation / Protests / Demonstrations

Step #	Activity	Responsible Party
1	Inform Campus Safety (319-895-4299)	Anyone
2	a. Call Director of Campus Safetyb. Call Dean of Studentsc. Call Director of Athletics (if relevant)	Campus Safety After making calls-monitor activities
3	a. Call VP for Student Affairs b. Call VP for Academic Affairs After making calls-DOS go to scene	Dean of Students
4	Contact other CMT members: a. President b. Relevant Student Affairs staff (such as Director of Residence Life, Director of Intercultural Life) c. Chaplain d. Marketing/Communications e. Relevant VPs, faculty and Academic Affairs staff members and go immediately to the scene	Vice President for Student Affairs or designee

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5	 Upon arrival, staff members shall establish an Incident Command Post (ICP) and organize among there a. Determine the appropriate interim liaison (Incident Commander) (until President arrives) b. Determine if the building or area should be evacuated by non-participants in the disruption c. Establish a location for the Crisis Operation Center (COC) d. Inform participants: 1. That the President and/or members of the President's Council are on the way and are willing to part 2. That the College wants their voice heard, and in a way that does not disrupt College activities for of 3. Those participants are welcome to conduct their activity at a time, place, and a manner that would nNOTE: Participants should be allowed a brief/reasonable amount of time to share their concerns/give the normal College activities, they should be allowed to continue as long as the activities are not causiant. 	icipate in dialogue. ther students, faculty and staff. not lead to disruptions of College Activities. voice to their issue. If activities do not disrupt
6	Contact: Chair of the Board of Trustees	President or designee
7	CMT meets in Crisis Operations Center-Briefing from IC	CMT / IC / President / Appropriate VPs
8	Upon arrival, and after consultation with CMT, the President or designee will become the point person which might include: a. conducting dialogue with the participants b. responding to specific concerns c. establishing additional meetings d. encouraging participants to conduct their activity at a time, place, and manner that would not lead to e. notifying participants of implications of continuing to disrupt College activities (such as forfeiture of involving the police) f. requesting additional Campus Safety presence g. requesting Mount Vernon-Lisbon police come to the scene, but NOT to remove people. Their prese in the facility/area. MVLPD should only remove people from a building/area whole have engaged in of forms of violence.	o disruptions of College activities* of an athletic contest, closing of a library, ence would be to ensure the safety of all parties

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- PIO Public Information Officer VPBA - Vice President Business Affairs RA – Resident Assistant VPSA - Vice President Student Affairs

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9 10	Organize media release, communication with students, faculty, staff, parents, alumni, and manage social media Provide alternative food services as needed to participants and non-participants	PIO/Other staff as assigned VSPA	
11	Coordinate alternative facilities as needed	VSPA or VPAA	
12	Secure area(s) from pilfering/looting	Campus Safety	
13	Coordinate clean-up	FS Director	
	*Speech and assembly/disruptive behavior policy (The Compass)		
	College students are citizens of the academic community, therefore students should have the right to freedoms including freedoms of sp peaceful assembly, and the right of petition. The College retains the right to determine the appropriate time, place and manner of assen Behaviors that disrupt or obstruct normal College activities (including, but not limited to teaching, research, study, work, business operations, or sleep) are not permitted. Faculty members and administrative officials should ensure that institutional powers are not employed to inhibit students' exercise of their rights both on and off campus.		

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COMMUNICATION FAILURE (During Business Hours)

Step #	Activity	Responsible Party
1	Notify IT of outage by dialing 319-895-4357 or by visiting Hansen	Affected user (any user who realizes there is a communication
	House.	outage)
2	Evaluate communication failure and develop timeline for repairs.	IC
	Gather CMT if needed.	
3	Inform College users of the outage and repair timelines via appropriate	IT
	method. If intranet service is functioning, post information on College	Residence Life
	home page. If email is unavailable paper signs will be prepared and	Campus Safety
	posted in multiple places around campus (e.g., the Commons	
	Information Desk, Old Sem, Cole Library).	
4	Repair communication failure. Contact outside vendors for parts and	IT
	service if required. Arrange for alterative/temporary services if	
	necessary.	
5	Notify users of completed repairs. Post signs as needed/appropriate.	IT

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COMMUNICATION FAILURE (During Non-business Hours)

Step #	Activity	Responsible Party
1	Notify Campus Safety of outage (319-895-4299) or by visiting the	Affected user (any user who realizes there is a communication
	Campus Safety Office located in the lower level of Ebersole.	outage)
2	Perform standard checks to verify outage.	Campus Safety
3	Contact IT on call technician (IC)	Campus Safety
4	Evaluate communication failure and develop timeline for repairs.	IC
	Gather CMT if needed.	
5	Inform College users of the outage and repair timelines via appropriate	IT
	method. If email is unavailable the Commons Information Desk and	
	Campus Safety Office will receive regular updates.	
6	Repair communication failure. Contact outside vendors for parts and	IT
	service if required. Arrange for alterative/temporary services if	
	necessary.	
7	Notify users of completed repairs	IT

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CRIME IN PROGRESS

Step #	Activity	Responsible Party
1	Do Not Attempt To Apprehend or Interfere Except for Self Protection	
2	Obtain as much information as possible; height, weight, sex, age, clothing, vehicle, direction of travel, name (if known)	Witnesses
3	Campus phone or cell phone: Dial 911	Witnesses
4	Inform Campus Safety (319-895-4299)	Witnesses
5	Wait at the scene to provide information to Campus Safety and law enforcement	Witnesses
6	Collect relevant data from witnesses and provide to appropriate authorities	Campus Safety/LEO
7	If deemed applicable, intercede to dissuade continuation of crime in progress	Campus Safety/LEO
8	Assist local authorities in securing the crime scene	Campus Safety/LEO
9	Proceed as applicable, depending on crime committed	Campus Safety /LEO

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DEATH OF STUDENT, FACULTY OR STAFF

DO NOT TOUCH OR MOVE ANYTHING AT THE SCENE

Step #	Activity	Responsible Party
1	Campus phone or cell phone: Dial 911	Whoever finds the victim
2	Inform Campus Safety (319-895-4299)	Whoever finds the victim
3	Contact Director of Campus Safety	Campus Safety
4	For students: Contact DSA and DOS	Campus Safety
	For staff/faculty: Contact appropriate Vice President	Campus Safety
5	Secure area from entry; determine need to temporarily change locks and who should have access	Campus Safety and MVLPD; Facilities Services
6	Assist in crowd control at scene	Campus Safety/RAs/ADRLs
7	Assist authorities at scene	Campus Safety
8	Notify PIO – assess the impact	DOS
9	Notify President	Appropriate VP/DOS
10	Notify Relatives	Appropriate VP
11	Coordinate notification with Civil Authorities if off-campus; Appropriate If unable to notify in person prepare a statement to send with authorities t them. Provide a phone number/contact name/ or time the College will cal	hat a member of the College is ready to communicate with
12	Appropriate Vice President meets with affected colleagues DOS meets with ADRL re: immediate message to impacted students	Appropriate VP DOS
13	Meet with directly affected students re: basic info, counseling, process from here	ADRL or DOS
14	Meet w/ roommate/and or significant others re: counseling, information, and contact parents with staff present	ADRL or DOS
	- Continued on next page -	

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DEATH OF STUDENT, FACULTY OR STAFF Continued

DO NOT TOUCH OR MOVE ANYTHING AT THE SCENE

Step #	Activity	Responsible Party
15	Notify counseling/chaplain re: immediate counseling needs	DOS
16	CMT meets: counseling, investigation, services, etc.	Appropriate VP
17	If student, notify instructor/advisor/coach/etc.	DOS
18	Assess community impact	Appropriate VP/DOS
	* On students - class, floor, roommate, clubs, including previous involvements	DOS
	* On faculty/staff - colleagues, alumni, etc.	Appropriate administrator
19	Student affairs staff meetings	DOS/VPSA
20	Designate a contact for parent phone calls	PIO/DOS
21	Communication w/ Campus Community via email	PIO
22	For in-hall death, organize 48-hour staffing in the residence hall where incident occurred or where student lived and restrict access to residents only	Residence life
23	Designate a media spokesperson and message	PIO
24	Provide counseling	Counseling/ADRLs/Chaplain
25	Press management: possibly during time of body removal to avoid media images. Direct media to web sites for updated information.	PIO
26	Coordinate body removal: low traffic time if possible	CMT, MVLPD, Ambulance crew
27	Work with SSC Cleaning Services on clean-up needs: block area from viewing during clean-up	Residence life
28	Designate an investigation room if needed - Command center or Ebersole Conference Room	СМТ
29	Arrange for meals for CMT, ICs or staff	Asst. to the VPSA
	- Continued on next page -	

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RA – Resident Assistant

VPBA – Vice President Business Affairs VPSA - Vice President Student Affairs

DEATH OF STUDENT, FACULTY OR STAFF Continued DO NOT TOUCH OR MOVE ANYTHING AT THE SCENE

Step #	Activity	Responsible Party
30	Decisions regarding current block grades and academic status/record	VPAA (in consultation w/faculty), Registrar
31	Decisions about student financial issues	VPBA
32	Notify business office regarding student billing	VPBA or Asst. to the VPSA
33	Disable and redirect email and voice mail	IT
34	Assist relatives while on campus	DOS/Chaplain/College Designee/ADRLs
	• Designate a family liaison.	
	• Coordinate lodging arrangements for family members at Sleep	
	Inn	
	• Offer meals as appropriate, parking and shuttle services for	
	family members	
35	Coordinate religious memorial services	Chaplain
36	Coordinate campus notice re: funeral/wake	PIO/Chaplain
37	Coordinate belongings removal from res hall/office	Appropriate Department
38	Coordinate room change requests by floor residents/ classroom or office reassignments	Residence life/Registrar/Appropriate VP

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EARTHQUAKE

Step #	1	Responsible Party		
	Activity	Residence Hall	Academic Bldg.	Other Bldg.
1	Seek shelter within buildings	Building Occupants	Building Occupants	Building Occupants
2	Evacuate buildings after tremor	RA/Campus Safety	Faculty	Administrators
3	Account for occupants	RA/ADRL	Faculty/Dean of College	Dept. Directors
4	If emergency personnel needed: Campus phone or cell phone: Dial 911	RA/Campus Safety/ Building Occupants	Building Occupants	Building Occupants
5	Afterhours: Notify DSA/FS on-call staff	Campus Safety	Campus Safety	Campus Safety
6	Notify Dirs. of Campus Safety & FS	Campus Safety	Campus Safety	Campus Safety
7	Relocate occupants to safe area	RA/ADRL	Faculty on site	Dept. Directors
8	Secure buildings from re-entry	Campus Safety	Campus Safety	Campus Safety
9	Assist fire fighting personnel	Campus Safety/FS	Campus Safety/FS	Campus Safety/FS
10	Terminate electrical power	FS	FS	FS
11	Terminate gas service	FS	FS	FS
12	Coordinate news media & internal communications	PIO	PIO	PIO
13	Secure buildings from pilfering	Campus Safety	Campus Safety	Campus Safety
14	Provide alternate facilities	DOS	VPAA	Appropriate VP
15	Notify Controller for insurance claim	FS Director	FS Director	FS Director
16	Coordinate clean-up/reconstruction	FS Director	FS Director	FS Director

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SHELTER-IN-PLACE

Step #			Responsible Party		
	Activity	Residence Hall	Academic Bldg.	Other Bldg.	
	Shelter on Campus (and Mt. Vern	ion)			
1	Go or remain indoors	All occupants	All occupants	All occupants	
2	Shut all windows and doors	All occupants	All occupants	All occupants	
3	Turn off all ventilation systems, heat and air	FS/All occupants	FS/All occupants	FS/All occupants	
4	Tune radio to AM600 or FS96.5	All occupants	All occupants	All occupants	
	If advised to evacuate Mt. Vernon, ref	fer to the emergency action pl	an section of the phone directory.		
	Evacuation of Cedar Rapids Resid	lents to Mount Vernon			
1	If the SE side of CR is evacuated, the kids from daycares and schools come to MV and then, when picked up, travel to Eldridge	RDs, RAs, anyone willing	Faculty and Staff	Faculty and Staff	
2	Refer to the Duane Arnold, IES, Alliant emergency action plan document located in Facilities Management	FS Director	FS Director	FS Director	

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BUILDING CLOSURE & EVACUATION - Non Residential

Step #	Activity	Responsible Party	
1	Assess the building accessibility and status	FS	
2	Secure the building/restrict access until deemed safe.	Campus Safety	
3	Contact Dept. Directors/Chairs Notify building residents	IC	
4	Notify Dirs. of Campus Safety & FS	Campus Safety	
5	Notify PIO - Determine the necessity for parent notification	IC DOS	
6	Notify Switchboard and Information Desk	PIO	
7	CMT meeting	Appropriate VP	
8	Prepare media statement and method for communication -Determine source for communication: ex. home page, phone tree	PIO	
9	Report number of offices, occupants, classrooms and critical functions affected by closure	Dept. Directors/Chairs/Appropriate division staff	
10	Identify available spaces on campus or in the community	Appropriate VP	
11	Identify resources needed for relocation, for example: - desks - computers	Appropriate VP	
	 phone etc Mutual aid agreements prepared with local schools and community buildings. 		
12	Relocate meetings, functions, etc.	СМТ	
13	Determine level of damage for coordination of removal of materials	FS	
14	Determine re-admittance	FS	

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BUILDING CLOSURE & EVACUATION - Residential

Step #	Activity	Responsible Party
1	Assess the building accessibility and status	FS
2	Contact Director of Residence Life	IC
3	Afterhours: Notify DSA/FS on-call staff	Campus Safety
4	Notify Dirs. of Campus Safety & FS	Campus Safety
5	Report number of residents, offices, and critical functions affected by	Director of Residence Life
6	closure Secure the building/restrict access until deemed safe.	Campus Safety
7	Identify available spaces on campus or in the community	Director of Residence Life
8	Notify PIO	IC
9	Prepare media statement and method for communication -Determine source for communication: ex. home page, phone tree	PIO
10	 Identify resources needed for relocation, for example: Beds/linens Furniture Personal items Educational supplies/materials Mutual aid agreements with local schools and community buildings. 	Director of Residence Life
11	Record locations of all evacuees	Director of Residence Life
12	Determine re-admittance	FS

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IT – Information Technology

LEO – Law Enforcement Officer

EXPLOSION

Step #			Responsible Party		
	Activity	Residence Hall	Academic Bldg.	Other Bldg.	
1	Sound Fire Alarm	Building Occupants	Building Occupants	Building Occupants	
2	Campus phone or cell phone: Dial 911	RA/ Building Occupants	Building Occupants	Building Occupants	
3	Afterhours: Notify DSA/FS on-call staff	Campus Safety	Campus Safety	Campus Safety	
4	Notify Dirs. of Campus Safety & FS	Campus Safety	Campus Safety	Campus Safety	
5	Account for occupants	RA/ADRL	Faculty/ Acad. Aff./Registrar	Dept. Directors	
6	Relocate occupants to safe area	RA/ADRL	Faculty/Acad, Affairs	Dept. Directors	
7	Secure building from re-entry	Campus Safety	Campus Safety	Campus Safety	
8	Assist fire fighting personnel	Campus Safety/FS	Campus Safety/FS	Campus Safety/FS	
9	Terminate electrical power	FS	FS	FS	
10	Terminate gas service	FS	FS	FS	
11	Coordinate news media & internal communications	PIO	PIO	PIO	
12	Secure building from pilfering	Campus Safety	Campus Safety	Campus Safety	
13	Provide alternate facilities	DOS	VPAA	Appropriate VP	
14	Notify Controller for insurance claim	FS Director	FS Director	FS Director	
15	Coordinate clean-up/reconstruction	FS Director	FS Director	FS Director	

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FIRE

Step #			Responsible Party		
	Activity	Residence Hall	Academic Bldg.	Other Bldg.	
1	Close the door to the room	Whoever discovers fire	Whoever discovers fire	Whoever discovers fire	
2	Sound Fire Alarm	Building Occupants	Building Occupants	Building Occupants	
3	Campus phone or cell phone: Dial 911	RA/ Building Occupants	Building Occupants	Building Occupants	
4	Notify Campus Safety (319-895-4299)	RA/ Building Occupants	Faculty	Staff	
5	Use extinguisher if safe to do so	RA/ Building Occupants	Building Occupants	Building Occupants	
6	Afterhours: Notify DSA/FS on-call staff	Campus Safety	Campus Safety	Campus Safety	
7	Notify Dirs. of Campus Safety & FS	Campus Safety	Campus Safety	Campus Safety	
8	Evacuate building	RA/Campus Safety	Faculty	Staff/Dept. Directors	
	DO NOT USE ELEVATOR				
9	Terminate gas service/electrical power	FS	FS	FS	
10	Assist fire fighting personnel	Campus Safety/FS	Campus Safety/FS	Campus Safety/FS	
11	Account for occupants	RA/ADRL	Faculty/ Acad. Aff./Registrar	Dept. Directors	
12	Relocate occupants to safe area	RA/ADRL	Faculty on Site	Dept. Directors	
13	Secure building from re-entry	Campus Safety	Campus Safety	Campus Safety	
14	CMT meets; Determine notification of parents/emergency contacts	VPSA	VPAA/VPSA	VPBA/VPSA	
15	Coordinate news media & internal communication	PIO	PIO	PIO	
16	Secure building from pilfering	Campus Safety	Campus Safety	Campus Safety	
17	Provide alternate facilities and supplies	DOS	VPAA	Appropriate VP	
18	Notify Controller for insurance claim	FS Director	FS Director	FS Director	
19	Coordinate clean-up/reconstruction	FS Director	FS Director	FS Director	

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FLOOD / RUPTURED INTERNAL WATER LINES

Step #	1	Responsible Party		
	Activity	Residence Hall	Academic Bldg.	Other Bldg.
1	Notify Campus Safety (319-895-4299)	Building Occupants	Building Occupants	Building Occupants
2	Notify FS	Campus Safety	Campus Safety	Campus Safety
3	Contact utility company/terminate electrical power	FS Director	FS Director	FS Director
4	Contact utility company/terminate gas service	FS Director	FS Director	FS Director
5	Contact utility companies/terminate utilities	FS	FS	FS
6	Evacuate building/area	RAs/Campus Safety	Faculty/Campus Safety	Staff/Campus Safety
7	Account for occupants	RAs/ADRL	Faculty/ Acad. Aff./Registrar	Dept. Directors
8	Move occupants to safe area	RAs/ADRL	Faculty on Site	Dept. Directors
9	Secure building from re-entry	FS/Campus Safety	FS/Campus Safety	FS/Campus Safety
10	Coordinate news media & internal communication	PIO	PIO	PIO
11	Secure building from pilfering	Campus Safety	Campus Safety	Campus Safety
12	Provide alternate facilities	DOS	VPAA	Appropriate VP
13	Notify Controller for insurance claim	FS Director	FS Director	FS Director
14	Coordinate clean-up	FS Director	FS Director	FS Director

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Approved 7/27/10 Updated March 9, 2022

GAS LEAK

Step #	1	F	Responsible Party		
	Activity	Residence Hall	Academic Bldg.	Other Bldg.	
1	Notify FS/Campus Safety (319-895- 4299) (From Nearby Phone)	RA/Anyone else in the area	Faculty/Anyone else in the area	Staff/Anyone else in the area	
2	Evacuate Building/Area	All those in the area	All those in the area	All those in the area	
3	Campus phone or cell phone: Dial 911	FS/Campus Safety Officer	FS/Campus Safety Officer	FS/Campus Safety Officer	
4	Account for occupants	RAs/ADRL	Faculty/ Acad. Aff./Registrar	Dept. Directors	
5	Relocate occupants upwind	RAs/ADRL	Faculty on Site	Dept. Directors	
6	Secure building from re-entry	FS/Campus Safety	FS/Campus Safety	FS/Campus Safety	
7	Terminate gas service	FS	FS	FS	
8	Terminate electrical power	FS	FS	FS	
9	Assist fire fighting personnel	FS/Campus Safety	FS/Campus Safety	FS/Campus Safety	
10	Coordinate news media & internal communication	PIO	PIO	PIO	
11	Secure building from pilfering	Campus Safety	Campus Safety	Campus Safety	
12	Provide alternate facilities	DOS	VPAA	Appropriate VP	
13	Coordinate clean-up	FS Director	FS Director	FS Director	

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HAZARDOUS MATERIAL SPILL OR LEAK

Step #	1	Responsible Party		
	Activity	Residence Hall	Academic Bldg.	Other Bldg.
1	From nearby phone (away from immediate spill) Campus phone or cell phone: Dial 911	RA/ Building Occupants	Faculty/Building Occupants	Building Occupants
2	Sound fire alarm while leaving	Building Occupants	Building Occupants	Building Occupants
3	Evacuate building/area	RAs & Campus Safety	Faculty	Dept. Directors/Staff
4	Notify FS/Campus Safety (319-895- 4299) (From Nearby Phone)	Building Occupants	Building Occupants	Building Occupants
5	Contain spill if safe to do so	FS	Faculty/FS	FS
6	Account for occupants	RAs/ADRL	Faculty/ Acad. Aff./Registrar	Dept. Directors
7	Relocate occupants to another building	RAs/ADRL	Faculty on Site	Dept. Directors
8	Secure building from re-entry	FS/Campus Safety	FS/Campus Safety	FS/Campus Safety
9	Terminate gas service, if needed	FS	FS	FS
10	Terminate electrical power, if needed	FS	FS	FS
11	Assist fire fighting personnel	FS/Campus Safety	FS/Campus Safety	FS/Campus Safety
12	Notify College Communications	FS/Campus Safety	FS/Campus Safety	FS/Campus Safety
13	Coordinate news media	PIO	PIO	PIO
14	Provide alternate facilities	DOS	VPAA	Appropriate VP
15	Notify Controller for insurance claim	FS Director	FS Director	FS Director
16	Notify DNR / EPA	FS Director	FS Director	FS Director
17	Coordinate clean-up	FS Director	FS Director	FS Director

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HOMICIDE

DO NOT TOUCH OR MOVE ANYTHING AT THE SCENE

Step #	Activity	Responsible Party
1	Campus phone or cell phone: Dial 911	Whoever finds the victim
2	Inform Campus Safety (319-895-4299)	Whoever finds the victim
3	For students: Contact DSA and DOS	Campus Safety
	For staff/faculty: Contact appropriate Vice President	Campus Safety
4	Contact Director of Campus Safety	Campus Safety
5	Secure area from re-entry	Campus Safety and MVLPD
6	Assist in crowd control at scene	Campus Safety /RAs/ADRLs
7	Assist authorities at scene	Campus Safety
8	Notify College Communications	DOS
9	Notify President	CMT member/DOS
10	Notify Relatives	Civil Authorities; DOS/Appropriate VP if relatives on- campus
11	Draft immediate message to campus community	PIO/Appropriate VP/DOS
12	Meet with directly-affected students re: basic info, counseling, process from here	ADRL or DOS
13	Notify counseling/chaplain/Human Resources for immediate, on-scene support	DOS
14	CMT meets: counseling, investigation, services, etc.	DOS/VPSA
15	Student affairs staff meetings	DOS/VPSA
16	Coordinate religious services	Chaplain
17	Communication with campus community via email	PIO
	Continue on next page	

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HOMICIDE Continued

DO NOT TOUCH OR MOVE ANYTHING AT THE SCENE

Step #	Activity	Responsible Party
18	Designate a contact for parent phone calls	PIO/DOS
19	If occurs in a res hall, organize 24- hour (may be extended beyond one day) staffing in the hall where incident occurred or student lived and restrict access to residents only	Residence life
20	Designate a media spokesperson, coordinate news media & internal communication	PIO
21	Counsel impacted individuals and groups	Counselors/ADRLs/Chaplain/Human Resources
22	Press conference if needed: possibly during time of body removal to avoid media images	PIO
23	Coordinate body removal: low traffic time if possible	CMT, MVLPD, ambulance crew
24	Notify SSC Cleaning Services re: clean-up needs: block area from viewing during clean-up	Residence life
25	Designate an investigation room if needed	СМТ
26	Coordinate weapon removal; discreet	CMT & MVLPD
27	Arrange for meals for CMT, ICs or staff	Asst. to the VPSA
28	 Decisions re: student financial issues Notify business office re: billing 	VPBA
29	Faculty/staff: address personnel issues	Director of Human Resources
30	Disable and redirect email and voice mail	IT
31	Assist relatives while on Campus	DOS/Chaplain/College Designee/ADRLs
32	Coordinate campus notice re: funeral/wake	PIO/Chaplain
33	Notify instructor/advisor/coach/etc.	DOS
34	Coordinate belongings removal from res hall or office	Residence life or Appropriate VP
35	Coordinate room change requests by floor residents	Residence life

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INJURY (SERIOUS)/MEDICAL EMERGENCY

Step #	Activity	Responsible Party
1	Check the area for dangerous conditions	Whoever finds the victim
2	If electrocution, shut power off first, <i>Do Not touch patient until you are certain there is no live electricity</i> .	Whoever finds the victim or call Campus Safety
3	Check the status of the patient <i>Are they breathing, conscious, bleeding?</i>	Whoever finds the victim
4	Render first aid	Whoever finds the victim
5	Campus phone or cell phone: Dial 911	Whoever finds the victim or someone sent to call
6	Inform Campus Safety (319-895-4299)	Whoever finds the victim or someone sent to call
7	Contact: DOS/DSA (student) Human Resources (faculty/staff)	Campus Safety
8	Contact FS Director	Campus Safety
9	Turn over patient care to Emergency Medical Services	All
10	Collect accident information	Campus Safety
11	Provide information to campus safety	Whoever finds the victim
12	Notify Controller for insurance claim	Campus Safety

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LAB ACCIDENT (CORROSIVE SPILL)

Step #	Activity	Responsible Party
	ON A PERSON	
1	Flush with water at eyewash station or Emergency Shower	Faculty/Student
2	Contact Poison Control (1-800-222-1222)	Faculty/Student
3	Determine Severity	Faculty/Student
	Minor	No further treatment necessary
	Moderate (transport to physician)	Faculty
	Severe	Faculty/Student
	Campus phone or cell phone: Dial 911	
4	Render First Aid	Faculty
5	Notify FS/ Campus Safety	Faculty
6	Direct emergency vehicles	Faculty/Students
7	Cleanup of area	Faculty/FS Director
8	Proper disposal of contaminated material	Faculty/FS Director
9	In case of college employee: Notify Human Resources	Faculty/staff
10	Notify Controller for insurance claim	Human Resources
	ONTO A WORK SURFACE/FLOOR	
1	Containment	Faculty
2	Proper disposal of contaminated material	Faculty/FS Director

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LAB ACCIDENT (CHEMICAL SPILL)

Step #	Activity	Responsible Party
	ON A PERSON	
1	Flush with water at eyewash station or emergency shower	Faculty
2	Call Poison Control (800-222-1222); refer to MSDS sheet (notebook in lab)	Faculty
3	If an inhalation hazard is involved, move to fresh air	Faculty
4	Notify Campus Safety (319-895-4299)	Faculty
5	Determine severity (eye exposure moderate or severe)	Faculty/Stockroom Manager
	Minor	
	Refer victim to health center (student) or physician (staff)	Faculty/Stockroom Manager
	Moderate	
	Transport to health center (student) or physician (staff)	Faculty/Stockroom Manager
	Cleanup of area	FS/Faculty/Chemical Hygiene Officer
	Disposal of contaminated material	Faculty/Chemical Hygiene Officer
	Severe	
	Campus phone or cell phone: Dial 911	Faculty/Building Occupants
	Render first aid; stay with victim	Faculty/Stockroom Manager
6	If a hazardous level of a volatile substance has been released, pull fire alarm to evacuate building	Faculty
7	Direct emergency vehicles/personnel	Campus Safety
8	Contact FS Director	Faculty/Staff
9	Cleanup of area	FS/Faculty/Chemical Hygiene Officer
10	Notify Controller for insurance claim	FS Director
11	Disposal of contaminated material	Instructor/Chemical Hygiene Officer
	ON A WORK SURFACE OR FLOOR	
1	Containment	Faculty/Chemical Hygiene Officer
2	Disposal of contaminated materials	Instructor/Chemical Hygiene Officer

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LAB ACCIDENT (FIRE/EXPLOSION)

Step #	Activity	Responsible Party
1	Determine Severity	Faculty
	Minor	
2	Extinguish fire with inverted beaker or fire extinguisher if safe to do so	Faculty
3	Inform Campus Safety (319-895-4299)	Faculty
4	Administer first aid if needed; refer to health center (student) or physician (staff)	Faculty
	Moderate	
2	Fight fire with fire extinguisher or fire blanket if safe to do so	Faculty
3	Sound fire alarm to evacuate building	Faculty/Building Occupants
4	 Campus phone or cell phone: Dial 911 Request ambulance (in addition to fire equipment) if injuries have occurred 	Faculty/Building Occupants
5	Inform Campus Safety (319-895-4299)	Faculty/Building Occupants
6	Relocate victim(s) to safe area; render first aid if necessary; stay with victim(s)	Faculty/Stockroom Manager
7	Direct emergency vehicles/personnel	Campus Safety
8	Contact FS Director	Faculty/Staff
9	Coordinate cleanup	FS/Faculty
	<u>Severe</u>	
2	Sound fire alarm to evacuate building	Faculty/Building Occupants
3	Campus phone or cell phone: Dial 911	Faculty/Building Occupants
4	Inform Campus Safety (319-895-4299)	
5	Account for occupants and relocate to safe area	Faculty/Staff
	Continue on next page	

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LAB ACCIDENT (FIRE/EXPLOSION) Continued

Step #	Activity	Responsible Party
6	Render first aid if necessary; stay with victim(s)	Faculty/Stockroom Manager
7	Direct emergency vehicles/personnel	Campus Safety
8	Contact FS Director	Faculty/Staff
9	Secure building from immediate re-entry	Campus Safety/FS
10	Terminate electrical power	FS
11	Terminate gas service	FS
12	Assist fire fighting personnel	FS/Faculty
13	Coordinate news media & internal communications	PIO
14	Secure building from pilfering	Campus Safety/FS
15	Provide alternate facilities	Office of Academic Affairs
16	Notify Controller for insurance claim	FS Director
17	Coordinate cleanup/reconstruction	FS Director/Faculty

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MISSING STUDENT

Step #	Activity	Responsible Party
1	Inform Campus Safety (319-895-4299)	IC
2	Contact DOS	Campus Safety
3	DOS initiates investigation – check usage of ID, email, attendance, dining services, and Fitness Center	DOS/Campus Safety
4	Notify VPSA	DOS
5	Notify emergency contact(s)	DOS
6	Notify MVLPD after campus investigation	DOS/Campus Safety
7	Inform PIO	DOS
8	Notify President	VPSA
9	Establish CMT	СМТ
10	Notify Counseling	СМТ
11	Secure missing student's belongings Reassign roommate Lock room	Director of Residence Life
12	If local search is required, determine volunteer coordinators	CMT /MVLPD
	Work within local authority guidelines for search parameters	MVLPD
	Faculty/Staff/Community leaders assigned to student groups	СМТ
	Establish Tip Hotline	MVLPD
13	Assist relatives on campus – housing, meals, cell phones	DOS
14	Coordinate news media & internal communications	PIO

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NATIONAL/GLOBAL TRAGEDY

Step #	Activity	Responsible Party
1	Identify individuals from the impacted area and check in with them	DOS/Appropriate VP/Director of Human Resources
2	 Gather appropriate Crisis Response Team members to discuss campus response If national newsworthy, commit all campus televisions (Zamora's, Hedges, Shaw, etc.) to the news channels and staff with a Student Affairs staff member to offer appropriate support 	DOS/VPSA
	 Coordinate any reflection/services needed 	Chaplain and Others
3	Coordinate a campus-wide message from the President that would include any information about a vigil or our campus response	PIO
4	Post the Cornell message on the website for other interested parties	PIO
5	Meet with student affairs staff to discuss the response needed	DOS
6	Coordinate crisis response/support for faculty/staff	Director of Human Resources/EAP
7	Add impacted students to the early warning list for ongoing check-in	DOS
8	Identify alumni from impacted area; perform outreach as necessary	Alumni Office

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OFF – CAMPUS COURSE CRISIS

Step #	Activity	Responsible Party
1	Obtain a clear description of what has happened	Faculty/Student (if faculty is unable)
2	Take all steps necessary to ensure that no further element of risk remains and contact health care provider if needed	Faculty/Student (if faculty is unable)
3	Notify the Associate Director of Off-Campus Studies	Faculty/Student (if faculty is unable)
	Notify the Associate Dean for Academic Affairs and Dean of Students	Associate Director of Off-Campus Studies
	Notify the Dean of the College, if necessary	Associate Dean of the College
	• Notify the VPSA, if necessary	Dean of Students
4	Notify the insurance company EIIA to begin processing claims	Associate Dean of Off-Campus Studies
5	Notify student's emergency contact as listed on Off-Campus Studies Waiver	Associate Director of Off-Campus Studies
6	Notify Director of Public Relations, if necessary	Associate Director of Off-Campus Studies
7	For international trips, notify the U.S. Embassy or Consulate in the event of a crisis involving life-threatening situations, political issues, or	
0	criminal activity	Associate Director of Off-Campus Studies
8	Refrain from making statements to the media	Faculty/Students
9	Provide incident de-briefing and re-integration to campus life	Department, ADRLs, Counseling, Registrar
10	Coordinate news media & internal communications	Director of Public Relations/Office of Marketing

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PUBLIC HEALTH EMERGENCY

Step #	Activity	Responsible Party
1	Suspected illness – send to MD or hospital emergency room	Nurse
2	Notification of possible public health emergency	Student illness: Nurse contacts DOS Employee illness: Supervisor contacts HR; HR contact Nurse
3	Contact parents of ill student (depending on severity)	DOS
4	Await final confirmation of illness	Nurse
5	Involve Linn County Health Dept./Iowa Dept. of Public Health/CDC – pertinent resources	Nurse
6	Involve local physicians/care of student(s)	Nurse
7	Convene CMT	DOS/HR
	Determine level of isolation in residence halls	DOS in consultation w/Nurse
	Notify/treat contacts	Nurse, in collaboration with LCHD
	• Appropriate communication to students/faculty/staff and MV community (schools, media)	PIO
	Set up call center	CMT
	Set up triage system	Nurse
	Arrange special accommodations for food	Bon Appetit
	Evaluate need to postpone/cancel activities	CMT
	• Establish special clinics/supplies (e.g., antibiotics, immunizations)	Nurse, in collaboration with LCHD
	Evaluate need for campus closure	CMT
	Campus education regarding disease	Nurse, PIO
	Address special sanitation/cleaning needs	FS
	Temporarily increase nursing staff	CMT
8	Address counseling/support needs	Counselor, Chaplain, EAP

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RAPE

ALLOW THE VICTIM TO DETERMINE INTERVENTION STEPS TO THE FULLEST EXTENT POSSIBLE

Step #	Activity	Responsible Party
1	Comfort and calm the Victim	Whoever finds the victim
2	If there are immediate/critical medical:	Whoever finds the victim
	Campus (landline) phone: Dial 911; Other phone: Dial 911	
3	If Police assistance is needed/desired:	Whoever finds the victim
	Campus phone or cell phone: Dial 911	
4	If ambulance/police requested notify Campus Safety (319-895-4299)	Whoever finds the victim
5	Inform victim of emergency resources available	Whoever finds the victim
	• Riverview hotline/rape advocates (888-557-0310)	
	• Emergency medical/forensic exam (Unity Point, Mercy Hospitals) –	Whoever finds the victim/DSA
	accompany victim to hospital as needed/desired by victim	
	Police	
6	Inform victim of campus resources available	Whoever finds the victim
	Student victim	Whoever finds the victim
	• DSA (either immediate intervention or consultation)	
	Campus safe room	
	Counseling Center	
	Review response options	Sexual Assault Liaison/DOS
	Faculty/Staff victim	Whoever finds the victim
	Counseling/EAP	Whoever finds the victim
	Review of response options	Appropriate VP/Director of Human Resources
	Any victim	Whoever finds the victim
	Spiritual counseling	Chaplain
7	Notify Police if charges are to be filed	Campus Safety (if requested by victim or campus official)
	Continue on next page	

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RAPE Continued

Step #	Activity	Responsible Party
8	Notify emergency contact(s)	Victim or victim's designee
9	Outreach to impacted students/colleagues	DOS/Residence Life/Director of Human Resources
10	If community safety threat exists, issue community warning	Campus Safety
11	Assist families if traveling to campus hospital info, campus contact	DOS

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Riots

Step #		Activity
	Riots are defined as violent disturbances that include threats to the health and safety of individuals, vandalism, destruction of public property, and theft.	
1	Inform Campus Safety (319-895-4299)	Responsible Party
2	Contact: a. Director of Campus Safety b. Mount Vernon Police Dept. c. Dean of Students d. Director of Athletics (if an athletic event or venue is disrupted)	
3	Evacuate non-participants from relevant building(s)/areas and move them to safe area	Anyone
4	Contact: a. Vice President for Student Affairs b. Vice President for Academic Affairs Then go immediately to the scene	Campus Safety
5	Contact other CMT members: a. President b. Relevant Student Affairs staff (such as Director of Residence Life, Director of Intercultural Life) c. Chaplain d. Marketing/Communications e. Relevant VPs, faculty and Academic Affairs staff members and go immediately to the scene	Campus Safety / College Employees
6	Upon arrival, staff members shall establish an Incident Command Post (ICP) and organize among themselves to: a. Determine the appropriate interim liaison (IC) (Incident Commander) b. Establish a location for the Crisis Operations Center (COC)	Dean of Students

ADRLRL – Asst. Director Residence Life	FS – Facilities Services	MVLPD – Mt. Vernon-Lisbon Police Dept	t. VPAA – Vice Pres. Academic Affairs
DOS – Dean of Students	IC – Incident Commander	PIO – Public Information Officer	VPBA – Vice President Business Affairs
DSA – Division Student Affairs on-call staff	IT – Information Technology	RA – Resident Assistant	VPSA – Vice President Student Affairs
CMT – Crisis Management Team	LEO – Law Enforcement Officer		

Approved 7/27/10 Updated March 9, 2022

		Updated March 9, 20
	Contact: Chair of the Board of Trustees	
7		VPSA or designee
8	CMT meets in Crisis Operations Center-Briefing from IC	VSPA or IC
9	After consulting with CMT, the President or designee will guide next steps, which might include: a. Terminating utilities (with local MVLPD authorization) b. Assisting law enforcement personnel c. Assisting fire fighting personnel d. Assisting medical personnel	President or designee
10	Organize media release, communication with students, faculty, staff, parents, alumni, and manage social media	CMT / IC / President / Appropriate VPs
11	Provide alternative food services as needed	FS Director
12	Coordinate alternative facilities as needed	PIO / Other staff as assigned
13	Secure area(s) from pilfering/looting	VSPA
14	Coordinate clean-up	VPSA / VPAA
		Campus Safety
DS – Dean SA – Divis		VPAA – Vice Pres. Academic Affairs VPBA – Vice President Business Affairs VPSA – Vice President Student Affairs

CMT - Crisis Management Team

LEO – Law Enforcement Officer

SUICIDE ATTEMPT

DO NOT TOUCH OR MOVE ANYTHING AT THE SCENE

Step #	Activity	Responsible Party
	In progress:	
1	Key-into room /office if needed	Campus Safety; professional staff
2	Campus phone or cell phone: Dial 911	Whoever finds the individual
3	Inform Campus Safety (319-895-4299)	Whoever finds the individual
4	Contact MVLPD	Campus Safety
5	Contact DOS or appropriate VP	Campus Safety
6	Contact Director of Campus Safety	Campus Safety
7	Secure area from reentry	Campus Safety and MVLPD
8	Assist in crowd control at scene	Campus Safety /RAs/ADRLs
9	Assist authorities at scene	IC/CMT /Safety
10	Meet w/ directly affected individuals re: basic info, counseling, process from here	ADRL or DOS
11	Meet w/ roommate and other close contacts immediately for counseling, info and contacting parents	ADRL or DOS
12	Notify counseling/chaplain re: immediate counseling needs	DOS
13	Threats without action – Provide information about resources:	Whoever finds the individual
	<u>Student</u>	
	DOS/DSA	
	Counseling Center	
	Faculty/Staff	
	Counseling/EAP	
	Any	
	Spiritual counseling	Chaplain

ADRLRL – Asst. Director Residence Life

FS – Facilities Services

MVLPD - Mt. Vernon-Lisbon Police Dept. VPAA - Vice Pres. Academic Affairs

DOS – Dean of Students

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LEO – Law Enforcement Officer

PIO – Public Information Officer

RA – Resident Assistant

VPBA - Vice President Business Affairs VPSA - Vice President Student Affairs

TERRORIST ACTIVITY

Step #	Activity	Responsible Party
1	Move to safety, protect all personnel	All present
2	Secure the room / building	All present
3	Campus phone or cell phone: Dial 911	Whoever is aware of the situation
4	Follow police directives	All present
5	Inform Campus Safety (319-895-4299)	Anyone available
6	Protect/aid injured (if safe to do so)	Administrators/Faculty
7	Notify Dir. of Campus Safety	Campus Safety
	Upon confirmation of situation from Director of Campus Safety, announce campus lock-down (RAM Alert). *See Appendix B for lock down policy, C for RAM Alert messages	
8	Terminate utilities (if authorized by local authorities)	FS Director
9	Notify PIO	IC
10	Designate media spokesperson and message	PIO
11	Notify relatives	DOS/VPSA/Appropriate VP
12	Assist in crowd control at scene	Campus Safety/CMT
13	Counsel victim(s) & students	Counselor/ADRLs/Chaplain
14	Assist authorities at scene	Campus Safety
15	Notify Controller for insurance claim	FS Director
16	Assist relatives while on campus	DOS/College Designee
17	Restore area(s)	FS Director

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DSA – Division Student Affairs on-call staff

CMT – Crisis Management Team

FS – Facilities Services

- IC Incident Commander
- IT Information Technology LEO – Law Enforcement Officer

UTILITY INTERRUPTION

Step #	Activity	Responsible Party
1	Inform Campus Safety (319-895-4299)	Whoever is aware of the situation
2	Contact FS	Campus Safety
	• define extent of the problem	
	• if floor or more extensive, call Alliant Energy	
3	Gather flashlights, etc. for safety	ADRLs, RAs, Campus Safety, Staff
4	Notify IT	Campus Safety
5	CMT to meet at designated command center to evaluate	Any CMT member
6	Evacuate areas as instructed	Campus Safety /RAs/ADRLs/FS
7	Provide alternate facilities	FS Director

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- IT Information Technology
- LEO Law Enforcement Officer

VANDALISM / SABOTAGE

Step #	Activity	Responsible Party
1	Secure the safety of those present	Whoever is aware of the situation
2	Inform Campus Safety (319-895-4299)	Whoever is aware of the situation
3	Call Director of Campus Safety, if appropriate	Campus Safety
4	Contact FS Director.	Campus Safety
5	Notify MVLPD if appropriate	Campus Safety
6	Notify appropriate Vice President	Director of Campus Safety
7	Provide information to safety, Police, etc.	Anyone with Information/Campus Safety
8	CMT meets if appropriate	Appropriate VP
9	Provide alternate facilities if needed	FS Director/Appropriate VP
10	Notify Controller to file insurance claim	FS Director.
11	Arrange for clean-up and repair	FS Director
12	Prosecute vandals	DOS or MVLPD

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- IC Incident Commander
- IT Information Technology
- LEO Law Enforcement Officer

WEATHER (TORNADO WARNING)

Step #	Activity	Responsible
1	College notified via weather radio	Campus Safety
2	RAM Alert to campus informing of safety procedures: *See Appendix C for RAM Alert message templates	Campus Safety
3	Notify DSA	Campus Safety
	• Buildings that may not have people near computers: Theatre, Prall House, Lytle House, Sports Center	
4	Check calendar for athletic/intramural events at off-campus sites and notify event sponsor	Campus Safety
5	Notify RAs	DSA
6	All clear RAM Alert sent to all campus	Campus Safety
7	Report damage to any building or local area to Campus Safety	Whoever is aware of situation
8	Report any damage to college controller for insurance claim	Campus Safety

See Appendix E for tornado shelter locations

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- IT Information Technology
- LEO Law Enforcement Officer

WEATHER (EXTREME WINTER CONDITIONS)

Step #	Activity	Responsible Party
1	Dean of College determines need to cancel classes	VPAA, in consultation with VPBA, DOS and directors of
		Campus Safety, Director of FS, PIO, HR
2	Notify FS	Director of FS
3	Notify Faculty, Staff, Students via RAM Alert	PIO
	*See Appendix C for RAM Alert message templates	
4	Contact media, update website	PIO
5	Arrange for snow and ice removal	FS Director
6	Arrange for heating and repairs as needed	FS Director
7	Assure availability of utilities	FS Director
8	Arrange for emergency transportation	FS Director
	- of Staff	
	- of Foodservice goods	
9	Notify Controller of damages for insurance	FS Director

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- IC Incident Commander
- IT Information Technology

LEO – Law Enforcement Officer

BIAS INCIDENT

Step #	Activity	Responsible Party
1	Report incident to Campus Safety	Whoever becomes aware of incident
2	Evaluate immediate, direct safety threat. Follow other protocols (e.g., Bomb Threat) as appropriate.	Campus Safety/DSA
3	Notify DOS, Director of Intercultural Life; VPAA (if incident involves faculty member); VPSA; PIO	Director of Campus Safety/DSA
4	Obtain pictures/documentation of scene; secure scene as appropriate	Campus Safety/DSA
5	Make determination about removing visible/physical evidence/materials (consult with President)	DOS/Director of Intercultural Life/LEO
6	Consult with LEO to determine whether incident constitutes potential	Director of Campus Safety/DOS
	crime/hate crime.	Determination of status made by LEO and District Attorney
	If yes:	
	• File a report with MVLPD	Director of Campus Safety/DOS
	Assist MVLPD/LEO as directed	LEO
7	Assemble key personnel (e.g., Director of Intercultural Life, Chaplain, Diversity Committee Chair, VPSA, VPAA, PIO) to discuss campus response	DOS/VPSA
8	Identify and reach out to specific targeted group(s)	DOS/Director of Intercultural Life
9	Coordinate a campus-wide message including information about a campus response & support/resources	DOS/PIO Diversity Committee
10	Post the Cornell message on the website for other interested parties	PIO
11	Meet with student affairs staff to discuss the response needed Identify and provide information to student leaders	DOS
12	Address personnel issues if immediately affected parties include faculty/staff	VPAA/Director of Human Resources
13	Add impacted students to the early warning list for ongoing check-in	DOS

ADRLRL – Asst. Director Residence Life

- DOS Dean of Students
- DSA Division Student Affairs on-call staff
- CMT Crisis Management Team

- FS Facilities Services
- IC Incident Commander
- IT Information Technology LEO – Law Enforcement Officer